

Graphics Warranty

The Noteworthy Group, Inc., Beautiful Displays and Big Color Prints warrants all trade show graphics against defects in materials or workmanship for a period of six months from the date of purchase. Warranty does not apply to damage caused by rough handling and abuse and does not cover edge damage, dents, creases, tears, punctures or other damages that can occur from mishandling of your graphics. Graphics must be returned to Beautiful Displays for inspection to determine cause of failure or damage to be eligible for warranty replacement. Graphics will be replaced at our discretion. Please refer to the Important Trade Show Graphic Care Tips section of this document for important information about getting the most from your trade show graphics.

Return Policy

A Return Authorization number is required for all returns. Returns of graphics are not accepted unless material or workmanship defects are determined or suspected by our production manager. Costs for returning graphics will be the responsibility of the shipper. Any items returned without a valid RA# will be refused and returned to the shipper. Defective items will be repaired or replaced at our discretion. IMPORTANT: Graphics must be returned in a suitable shipping container (see Important Trade Show Graphic Care Tips section of this document) to prevent additional damage and to be eligible for warranty replacement.

Graphics Rush Orders Warranty Waiver

We strive to always produce the highest quality trade show graphics. Due to the nature of graphics manufacturing, rush jobs will be required to sign a waiver of graphics warranty. Proper graphic manufacturing techniques require allowing prints to dry for 24 hours and then allowing the protective laminates to cure for an additional 24 hours before preparing graphics to ship. Minimum turnaround time for graphics to qualify for warranty coverage is three business days from receipt of final print ready files.